

AZURE MANAGED PLATFORM SERVICES

# Keep your Azure environment secure, controlled and optimized

We manage and improve your Azure Platform while keeping you in control, reducing risk, increasing visibility and ensuring smooth operations

## How we work

A structured approach to managing your azure platform



### Monitor

Gain full visibility through continuous monitoring



### Respond

Resolve incidents and handle service requests quickly and efficiently



### Coordinate

Align cloud operations with your business through reporting and governance



### Improve

Continuously optimize through automation and expert recommendations

## Flexible service Tiers tailored to your Azure needs

### Basic Tier

- ✔ Identity
- ✔ Cost
- ✔ Security Insights
- ✔ Platform alerts
- ✔ Monthly Report
- ✔ Incident resolution on request/T&M

Previously known as Notification and Alerting

### Essential Tier

- ✔ All Basic
- ✔ Infrastructure Insights
- ✔ Resource Alerts
- ✔ Integration Monthly Meeting
- ✔ 8 Incident Hours/month

### Premium Tier

- ✔ All Essential
- ✔ Vulnerability
- ✔ Resilience
- ✔ Policy enforcement
- ✔ Auto-remediation
- ✔ Architect Review
- ✔ 16 Incident hours / month

Previously known as Azure Managed Platform Services

Optional Add-ons: • 24/7 On-Call Support • Expert Advisory Services

A flexible Azure operations model that gives you **control, clarity** and **continuous improvement**