

AZURE MANAGED PLATFORM SERVICES

Keep your Azure environment secure, controlled and optimized

We manage and improve your Azure Platform while keeping you in control, reducing risk, increasing visibility and ensuring smooth operations

How we work

A structured approach to managing your azure platform



Monitor

Gain full visibility through continuous monitoring



Respond

Resolve incidents and handle service requests quickly and efficiently



Coordinate

Align cloud operations with your business through reporting and governance



Improve

Continuously optimize through automation and expert recommendations

Flexible service Tiers tailored to your Azure needs

Basic Tier

- ✔ Identity
- ✔ Cost
- ✔ Security Insights
- ✔ Platform alerts
- ✔ Monthly Report
- ✔ Incident resolution on request/T&M

Previously known as Notification and Alerting

Essential Tier

- ✔ All Basic
- ✔ Infrastructure Insights
- ✔ Resource Alerts
- ✔ Integration Monthly Meeting
- ✔ 8 Incident Hours/month

Premium Tier

- ✔ All Essential
- ✔ Vulnerability
- ✔ Resilience
- ✔ Policy enforcement
- ✔ Auto-remediation
- ✔ Architect Review
- ✔ 16 Incident hours / month

Previously known as Managed Services Full

Optional Add-ons: • 24/7 On-Call Support • Expert Advisory Services

A flexible Azure operations model that gives you **control, clarity** and **continuous improvement**